



Pricing Policy for Water Services

VERSION 1.2

JULY 2024

Background

Recycled water supplied by NWIC to our customers comes from SA Water's Northern Adelaide Irrigation Scheme. NWIC has a Water Supply Agreement in place for the supply of this recycled water.

Contract duration

Water supply contracts are available for short term users (several months) through to the life of the scheme (approximately 45 years).

Fees and charges

CONNECTION FEE

This is a one-off fee that enables connection to the scheme. It is based on water availability and location. Each Connection Fee will be individually negotiated and agreed between NWIC and our customer.

AVAILABILITY CHARGE

This is an annual charge based on Contracted Water Volume; this cost is \$0.31/kL (2024–25).

CONSUMPTION CHARGE

This is an annual charge based on the Actual Water Volume Used; this cost is \$0.32/kL (2024–25).

THIRD PARTY CHARGES

Subject to individual circumstances we may charge our customers for third party services. These charges may apply for such items as supply and installation of water meters, and repairs to water infrastructure as a result of damage caused by our customer. In this case fees and charges will be applied only if NWIC has incurred a cost in accordance with SA Water standard rates, available on SA Water's website (www.sawater.com.au).

INDEXATION

Annual price indexation is linked to the All groups Consumer Price Index as published by the Australian Bureau of Statistics at the end of March each year. Indexation will be applied to our Fees and Charges on 30 June of each year.

BILLING

Our customers are provided with quarterly bills for the use of our retail water services.

Contact person

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